CAPITAL CIO OF THE YEAR®
ORBIE® AWARDS

The 2021 Capital CIO of the Year® ORBIE® Awards program honors chief information officers who have demonstrated excellence in technology leadership. Winners in the Global, Large Enterprise, Enterprise, Large Corporate, Corporate, and Public Sector categories will be announced on August 13 at the virtual CapitalCIO ORBIE Awards.

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CAPITALCIO

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SPECIAL ADVERTISING SECTION | **2021 Capital CIO of the Year ORBIE Awards**

PANDEMIC ELEVATES CIOS STRATEGIC ROLE IN 2021

Since last March Chief Information
Officers everywhere have supported
the largest work-from-home experiment
in the history of the world. Thanks to
these innovative technology leaders,
most organizations have managed to continue
operating through this pandemic disruption.

Technology has enabled our new virtual
lives; provided access to entertainment, food,
and products delivered to our homes; and
connected us with colleagues, friends and loved
ones. Technology has helped us adapt, adjust,
and survive our new abnormal. Without the
leadership, planning, and foresight of CIOs,
conducting business would be impossible under
these circumstances.

CapitalCIO brings together leading CIOs of
Capital Area's largest organizations to help CIOs
maximize their leadership effectiveness, create
value, reduce risk and share success. Through
member-led, non-commercial programs, CIOs
build meaningful professional relationships with
colleagues facing similar challenges, solving
problems and avoiding pitfalls.

Throughout this crisis, CapitalCIO members
have collaborated locally and nationally with
CIOs from across industries. In any gathering of
CIOs, the answer is in the room. The challenge
one CIO is facing has likely been solved by
another CIO. What was their experience? What
did they learn? What would they do differently?

How could other CIOs benefit from sharing their
experiences?

There is no textbook for how to be a great
CIO. The best way to sharpen your leadership
acumen is to join a peer leadership network
with other leaders working on solving similar
challenges. The industries and size may be
different, but winning approaches to effective
leadership and problem solving are transferrable.
Every leader's perspective is valuable and
contributes to the conversation - and everyone
wins when leaders engage, share ideas,
experiences and best practices.

For over twenty years, InspireCIO has been
inspiring CIO success through the annual CIO of
the Year ORBIE Awards – but this is just the tip
of the iceberg. By joining CapitalCIO, technology
executives take their leadership to the next level
through year-round, member-led programs and
interaction. The power of CIOs working together
– across public and private business, government,
education, healthcare and nonprofit organizations
– creates enormous value for everyone.

Together, we are transforming our
organizations with technology and enriching our
region and our world. On behalf of CapitalCIO,
congratulations to the nominees and finalists
on their accomplishments and thank you to the
sponsors, underwriters and staff who make the
ORBIE Awards possible.

Sincerely,

CHRIS BJORNSON
Accenture Federal Services

KEYNOTE SPEAKER

SOLVING COMPLEX PROBLEMS TOGETHER:

TOP FINANCIAL SERVICE, TELECOM CIO LOOKS BACK — *AND* FORWARD.
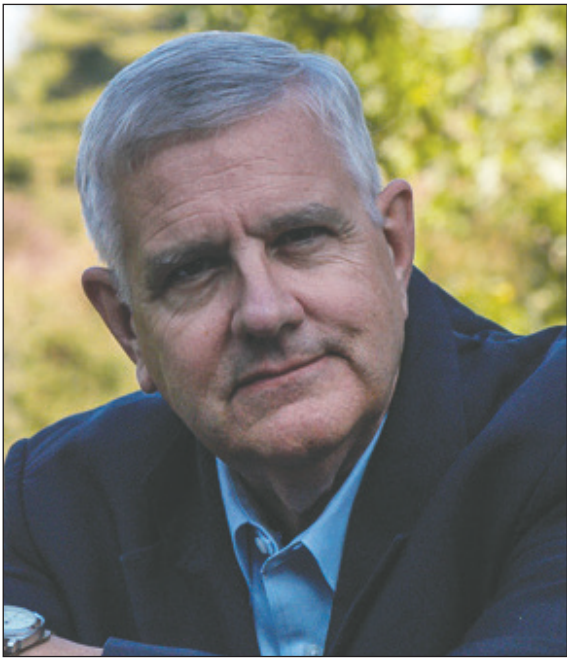
DICK LEFAVE
Former CIO, **CIENA**

When Dick LeFave began his career in the late 1970s, Information Technology was in its infancy as a critical business capability. Fortunately for him and other budding CIOs, the aerospace, finance and telecommunications industries had the insight to realize that IT could be exploited as a strategic business advantage — a realization that turned the field into an exceptionally viable career path.

LeFave had the talent and drive to make the most of the opportunity. After earning his silver bars as a U.S. Army captain, he earned his corporate IT stripes at Boeing and Nixdorf Computer before joining The Boston Company Asset Management, LLC as CIO. He retained that title after moving into telecom at SNET and Nextel-Sprint, and he obtained advanced degrees along the way.

"The leadership challenges were worth the risk and rewards," LeFave recalls of his transition to CIO. "I found that working with people to address a complex problem was the root of my career path."

In 2005, LeFave and his wife formed a consultancy, D+L Partners LLC, after LeFave retired from Sprint. The new venture enabled him to contract as CIO at Network Solutions, Rogers Communication in Canada and Ciena. He eventually found other ways to share his accumulated knowledge. In 2010, he co-published two books — An IT Tale: A Program Manager's Journey and Implementing Strategic Sourcing: A Manager's Guide to World Class Best Practices.

Hints of LeFave's chosen career and professional success appeared early on. His childhood interest in science spurred him to go pre-med as a freshman at Boston University. The next year, he switched to a business major, and he ultimately capped that degree with an MBA and a master's in technology.

Beyond his natural inclinations and education, though, LeFave attributes his professional success to a flexible-yet-relentless focus on improving system

Looking back on his career, LeFave is most proud of the focus on teamwork that he learned from the Army, as well as his ability to make "a boat load of mistakes" and learn from them. He also takes pride in giving back to the community as a technical consultant to law enforcement.

reliability and business efficiency, whether through outsourcing or more modern, blended methods.

"I always try to focus on the value proposition and then ask, 'So what?,'" he explains. "Early sourcing models involved moving IT functions to a vendor partner. Now the more appropriate approach is to develop a hybrid model with cloud platforms and multiple partners. Developing this skill set of optimizing vendor management is very much a critical skill set for a CIO."

A technical leader is obligated, he says, to develop the next generation of CIOs and CTOs. The leaders who've most inspired him paired their tech acumen with the people skills needed to achieve a goal. They were driven and empathetic.

For example, LeFave's father, a World War II veteran, taught him to have a solid work ethic, support his family and be self-sufficient. LeFave also admired the self-deprecating humor and "fantastic

listening skills" of former Nextel CEO Tim Donahue. From Julian Brodsky, a former Comcast CFO, LeFave learned to meld business savvy and an enduring excitement about technology. LeFave has worked with Jane Ritskes, director of Tabitha, for 15 years as a volunteer building houses for Cambodian villagers. He is inspired by her altruism and her ability to motivate people on behalf of a worthy cause.

Looking back on his career, LeFave is most proud of the focus on teamwork that he learned from the Army, as well as his ability to make "a boat load of mistakes" and learn from them. He also takes pride in giving back to the community as a technical consultant to law enforcement.

As far as personal points of pride, LeFave highlights "having a wife as a true partner of over 47 years who has blessed us with three wonderful children and four grandchildren." And he credits his 10-year tenure on the Amdocs board of directors with giving him the perspective of board leadership after a lifetime in the operational world.

Asked what advice he'd give the next generation of tech innovators and future CEOs, LeFave begins with variations on a vital theme — knowledge: Know your leadership style and how it affects your team … know the risks that your company faces … know your job and the overarching strategy. Then he shifts to softer skills honed through decades of experience and the influence of his mentors: Communicate, he says. Be transparent and open to feedback. Have a sense of humor. Trust your team — and your gut.

LEADERSHIP RECIPIENT

MENTOR, ADAPT AND RUN TO THE HARDEST JOB:

BOEING EXEC OFFERS TIME-TESTED STRATEGIES FOR FUTURE LEADERS

TED COLBERT
President and CEO, **BOEING GLOBAL SERVICES**

The pen was engraved "Theodore Colbert III, V.P." It was a gift from a supervisor at Ford Motor Company, where Colbert had just finished his first job rotation after completing the Dual Degree Engineering Program at the Georgia Institute of Technology and Morehouse College.

Colbert asked his supervisor what the V.P. stood for.

"He replied, 'Vice president. Those are the top leaders in the company, and one day you'll be one of them because you work hard to share and help everyone around you,'" Colbert recalls. "That was one of many moments over the course of my life and career when someone believed in me, opening up a new set of possibilities."

Those moments ultimately helped to define Colbert's leadership style. He is a big proponent of mentoring others, encouraging young professionals and "opening their hearts and minds to possibilities they never imagined."

As he looked at that engraved pen fresh out of college, Colbert might not have imagined that he'd spend 11 years in Ford's Information Technology organization, become senior vice president of Enterprise Architecture at Citigroup, and eventually land at The Boeing Company in 2009. Among several roles he's held at the aerospace giant, Colbert led its Information Technology Infrastructure organization before serving six years as CIO. He is now executive vice president of The Boeing Company, as well as president and CEO of Boeing Global Services, which has over 300 locations in more than 70 countries. Colbert is also a member of the company's executive council.

Although his specific career path would have been

hard to predict, it's no surprise that Colbert chose a career in technology.

"When I was a kid, my parents bought me an 8-bit home computer called the Commodore 64 that I thought was for playing computer games," he says. "My friends would come over to my house to play what we assumed were games, and we'd have early hip-hop playing loudly in my room. It took us a few more years to realize that we weren't playing games;

"…Focusing on hiring and developing diverse and talented professionals is one of the best ways to make lasting change."

TED COLBERT

we were actually computer-programming. I've always loved solving problems, and using technology to solve those problems is part of my DNA."

In addition to solving problems, he says, great leaders need to have a vision for their organizations, earn the trust of their teams, listen well and recognize employee success. Even people who aren't on your team should turn to you for advice. You should support those around you while embracing and empowering a diverse and inclusive team.

Diversity and inclusion certainly aren't new topics in the business world, says Colbert, whom Savoy magazine one of the Most Influential Black Executives in Corporate America in 2020. "But I do feel we've turned a corner with the commitment, action and open dialogue happening within Boeing," he explains. "While we know we have more work to do, I'm confident that we're on the right path. Focusing on hiring and developing diverse and talented professionals is one of the best ways to make lasting change."

Last year was, of course, also an extremely challenging time due to the COVID-19 pandemic. Colbert realized he needed to adapt his leadership style to make sure his team could thrive amid the uncertainty.

"First, I made sure I was taking care of myself so I could take care of my team," he says. "I encouraged my team to do the same so that, together, we could act with speed and balance. I urged my team to find new opportunities to set our organization apart. And finally, I embraced the ambiguity."

That approach fits well with Colbert's belief that character and resilience come from how we handle moments of fear. As a leader – or on the path to leadership – it's vital to be open to unexpected opportunities. After all, he says, "a career path is more of a jungle gym than a straight ladder, and you must be agile to keep climbing."

Colbert also advises the next generation of tech innovators and leaders to "take the hardest job someone will let you do," stay curious and be a life-long learner. At the same time, he says, your career doesn't have to be your whole life.

"Find hobbies that bring you joy and help your mind, body and spirit recharge after a long work week," he advises. "I personally enjoy photography. I cherish my photo album because it reminds me of the time spent with family, the beauty of nature and the wonderful experiences I've had traveling the world."

GLOBAL FINALISTS
Over $1 billion annual revenue & multi-national operations

MONICA MCMANUS
RMIS IT VP & CIO, **Lockheed Martin, Rotary & Mission Systems (RMS)**

BIO: As Vice President and Chief Information Officer for Rotary and Mission Systems (RMS), Monica is responsible for the development and execution of the information technology (IT) strategy, including implementation of digital transformation initiatives. RMS is a $15.9 billion in 2020 sales, which includes Sikorsky military and commercial helicopters, naval systems, platform integration, and simulation and training lines of business.

Monica has more than 30 years of experience in business, program and engineering leadership. She began her career at TRW in software engineering and program leadership before joining Lockheed Martin in 1997. Since then, she has moved into leadership positions of increasing scope and complexity, supporting federal, commercial and international markets. Her prior roles include Vice President, Geospatial Systems and Services; Vice President IS&GS-Security Engineering; Vice President and IS&GS CIO; Vice President, IT Services; and Vice President, Applications and CIO, Enterprise Operations. These roles include responsibility for profit and loss, Engineering performance, and IT leadership.

SUCCESS STORY: "Developing culture and mentoring is one of the most important things I do. It's an investment in the future. I have coached many people with a focus on empathy and inclusion. In mentoring discussions, it's most important for me to listen. Listening enables me to meet the person where they are — and to help with their specific challenges. In a group setting, like my regular leaders meetings, I use a tool that enables people to ask questions anonymously — which gets the real questions out in the open. That enables me to address what's really on their minds."

SARAH NAQVI
Executive Vice President & CIO, **HMSHost Corporation**

BIO: Sarah Naqvi is Executive Vice President and Chief Information Officer (CIO) at HMSHost Corporation. She is a technology professional with over two decades of experience spanning the entire gamut of technologies.

Sarah Joined HMSHost in 2000 as Sr. Director of Information Systems. During her tenure at HMSHost, she has held several positions leading many technology initiatives, including implementation of enterprise software solutions (PeopleSoft, SAP, Oracle POS), Networks, Data Centers, Collaboration Solutions, Mobility, Cloud Solutions, Information Security, PCI Compliance, Business Innovation and International Business Expansion.

As a CIO, Sarah works closely with the Board in aligning IT organization with the business, driving innovation, minimizing risk, and posturing technology as an enabler for business transformation. It is this passion which led HMSHost being awarded 'Technology Accelerator of the Year in 2015' by FSTech. On the personal front, Sarah was named a finalist in 2014 for 'Chief Information Office / Chief Technology Officer of the Year'. The first Innovation Center (ImagineIT) opened under her leadership received many accolades including a recognition as the 'Image of the Week' by the Moodie Report.

Sarah has been an active speaker across forums and her key interests are in the areas of business transformation, technology innovation, and technology/business alignment.

Sarah holds a Bachelor of Business Administration from University of Maryland University College.

JUDD NICHOLSON
VP IT & CIO, **Georgetown University**

BIO: Judd Nicholson is Vice President and Chief Information Officer at Georgetown University, where he implements a vision for the continual modernization of the technological infrastructure that supports Georgetown's academic mission of teaching, learning and research in our increasingly connected world.

Judd first came to Georgetown as Deputy Chief Information Officer in 2012 and has played a key role in the execution of a five-year technology modernization initiative, implementing innovative, enterprise-level academic computing systems and services harnessing mobile enablement, cloud storage, and big data to enhance University operations. Other components of this work have included the streamlining of direct technological support to the teaching and research work of faculty, as well as the implementation of a framework to address and enhance cyber security at Georgetown. Additionally, alongside Vice President for Advancement Bart Moore, Judd led the design of Georgetown 360, a strategy to replace and modernize Georgetown's advancement systems and achieve an integrated, campus wide approach to alumni and donor engagement.

SUCCESS STORY: "My greatest accomplishment has been changing the perception of my organization from "utility" providers to a trusted innovative business partner. When I arrived at Georgetown, IT was generally an afterthought to every project. Working collaboratively with faculty, staff and students, listening to their pain points, and bringing solutions to their challenges has given IT a seat at the table for strategic planning. Key to this has been my ability to partner with Industry giants such as Google, Salesforce, and Verizon to deliver a consumer grade experience. I am very proud of making Georgetown a sought-after partner for IT innovation."

CHRIS SULLIVAN
SVP & CIO, **Serco Inc.**

BIO: Chris is the Senior Vice President and CIO at Serco Inc. In this role, Mr. Sullivan leads the Enterprise Technology Solutions & Services department and oversees the strategic direction, operations, and overall business management of the technology enabled solutions and shared services that are used by the Americas BUs and LoBs. He is responsible for ensuring the necessary Technology and Information Security Governance and Operating Frameworks are in place, leveraging industry best practices, for reliable and consistent delivery of enterprise solutions and services to our customers.

Chris brings more than 30 years of experience in IT Operations, Architecture, Engineering, and Software Development to Serco, and possesses an effective combination of leadership, technical, and analytical skills with expertise in the areas of IT management, strategic planning, service delivery management, client transitions, infrastructure migrations, disaster recovery services, and technical & collaborative management. He is comfortable working in environments facing rapid expansion, reorganization, and cost control challenges. Prior to joining Serco, Mr. Sullivan spent 10 years at CSC. During his last four years at CSC, he was CIO for CSC's North American Public Sector. Prior to that, his assignments included Deputy CIO, Service Delivery Director, Service Delivery Manager, and IT Transition Manager. Prior to CSC, Mr. Sullivan held various other positions in the fields of IT management, strategy & operations and software development at DynCorp, Network Access Solution, AT&T Solutions, and AT&T.

SUCCESS STORY: "I am most proud of the work conducted under my leadership that has enabled Serco to become a leader in applying artificial intelligence (AI), machine learning (ML), and robotic process automation (RPA) to highly complex transactions and adjudications that were previously considered impossible to automate. These capabilities have automated the analysis and association of consumer documents to the correct citizen with greater than 98% accuracy. They have also leveraged machine learning and predictive analytics to analyze millions of consumer health data records to predict the likelihood of future consumer behavior to help shape policy decisions."

LARGE ENTERPRISE FINALISTS
Over $4.6 billion annual revenue

BHARAT AMIN
Executive Vice President & CIO, **Huntington Ingalls Industries**

BIO: Bharat Amin is executive vice president and chief information officer for Huntington Ingalls Industries, America's largest military shipbuilding company and a provider of professional services to partners in government and industry.

Named to this position in January of 2020, he is responsible for the company's information technology and digital strategic direction with a focus on cyber security capabilities maturity through effective engagement with HII's executive and division leadership teams. Amin established the cybersecurity and IT vision, mission, values and defined the strategy and plan for a modern enterprise services approach to sustain the goals and objectives of HII for years to come. In support of this strategy, he also leads our governance and functional oversight, key digital technology partnerships, digital innovation and risk assessment capabilities of all information systems across HII with accountability to the HII Cybersecurity Committee Board as company liaison.

SUCCESS STORY: "As Huntington Ingalls Industries Executive Vice President and CIO, Bharat Amin has led a drive to digitalize the business. In today's evolving digital economy we are all faced with various business challenges, however his Cybersecurity & IT team has risen to the challenge; unlocking new technology capabilities to enable the business, such as cloud applications, AR/VR, 5G and their most recent Digital Defense Modernization Program that will create new cybersecurity, infrastructure and collaboration opportunities for the Company. These efforts allow the HII workforce to be more mobile, efficient and effective, all while keeping HII safe and secure."

BRIAN BARK
SVP & CIO, **Sinclair Broadcast Group**

BIO: Brian Bark is the Senior Vice President, Chief Information Officer for Sinclair Business Group. He is an experienced information technology and business executive, responsible for evolving and shaping a new enterprise information management technology strategy and organization whose mission is to enable a clearer picture of the business, maximize return on IT investments, generate operational efficiencies, and strengthen the delivery of IT services.

SUCCESS STORY: "Today's CIO has a much wider business scope, with responsibilities ranging from business and cultural transformation to envisioning the digital future and delivering business value.

During my tenure as Sinclair's first CIO, I've worked to inspire an accelerated agenda for strategic change by partnering with the executive team to develop a multi-year strategic technology investment plan to transform Sinclair.

Shaping and launching this program is my greatest achievement — requiring a depth of knowledge ranging from strategic decision making, commercial orientation to collaboration and change management.

As with any business transformation, success depends on effective communication and coordination of all stakeholders."

We transformed from an organization delivering projects to one delivering products, measuring work in progress (WIP) and velocity over scope, schedule and budget and focusing on business outcomes supported by achievement of technology KPIs.

Our laser focus on customer centricity and movement to agile delivery, both enabled by our cultural transformation, fundamentally changed our role to that of a strategic enabler."

SHAINA GREEN
Vice President, IT, Exelon & CIO, **Exelon Corporation**

BIO: Green is a visionary and dynamic senior leader with multifaceted expertise in strategy, transformational change, technology, leadership, change management, operations, account management, customer experience, agile transformations and product & project management. Her superior and proven ability to effectuate change and build enduring and engaged organizations has been instrumental in her current role leading the IT organization enabling Constellation's wholesale and retail businesses. In this role, Green oversees all technology operations, services, projects and products for Constellation and focuses technology investments to maximize value. Her honed ability to influence across all levels of the organization and strong ability to bridge between business and technology while relentlessly and consistently driving outcomes and delivering results has been key to her driving of innovative and optimized solutions which enable business outcomes, deliver value and ensure system reliability for Constellation's more than two million customers.

SUCCESS STORY: "People are our greatest asset and with an engaged, inclusive and empowered workforce, anything is possible. Leveraging my leadership to advance our culture enabled increased revenue, speed to deliver, ability to respond to market shifts, innovation and reduced expenses.

DR. JOEL KLEIN
SVP & CIO, **University of Maryland Medical System**

BIO: Dr. Joel Klein is the Senior Vice President and Chief Information Officer for the University of Maryland Medical System. He is responsible for all applications, infrastructure, training, implementations, and product development spanning the entire clinical and business frontiers of the enterprise.

Dr. Klein has worked in health information technology almost as soon as he joined the medical staff of a community hospital in 2004. His early involvement included writing applications that identified real-time core measure care gaps across the hospital, tools to better visualize emergency department patient throughput, and completely revamping a physician group incentive compensation algorithm and reporting system. He became the Assistant Director of the emergency department at UM BWMC in 2007 and then was elected President of Baltimore Washington Emergency Physicians (a 60-provider private group) in 2009 with a special focus on revenue cycle and payor contracting. In 2011, he was appointed the Medical Director of Informatics at UM BWMC and helped lead the first community hospital implementation of Epic at UMMS a year later. He joined the UMMS leadership team full time in 2017 after serving in other leadership roles in the corporate information technology group.

SUCCESS STORY: "I'm most proud of helping lead our organization's response to COVID. When vaccines became available, we became one of only a few large healthcare organizations to set up three mass public vaccination sites. The Baltimore Ravens' M&T Stadium operation is one of the biggest in the country, with capacity of 10,000 shots per day. Every step of this project involved information technology, staff working nights and weekends, yet remaining engaged no matter what the challenge. It was the biggest team effort of which I have ever been a part — and it showed us the true art of the possible."

ENTERPRISE FINALISTS
Over $1.8 billion annual revenue

CHRISTIE NADER
Vice President & CIO, **Perspecta**

BIO: Christie Nader is the VP and Chief Information Officer for Perspecta. Christie leads all aspects of corporate and enterprise technology and provides the strategic vision to enable company growth. In this role, she has overall responsibility for IT budgeting, enterprise applications, infrastructure and communication systems, security, and end user support.

Prior to joining Perspecta, Christie was Vice President, IT for Centurion Health and prior to that, Christie was Vice President, IT for Edelman Financial Services.

Over 25+ years, Christie has worked in the higher education, financial services, healthcare, technology, and government contracting industries giving her varying perspectives regarding business needs as well as security, regulatory, and compliance issues. Her focus has largely been on flexible growth-oriented IT strategy including organic and M&A growth.

Christie has a BA from George Mason University and an MS in the Management of IT from the University of Virginia.

SUCCESS STORY: "My team finished integration efforts merging the three companies that formed Perspecta, integrated two additional companies that were subsequently acquired, and flexed to handle COVID all in a about a year. We created a cloud-first technology platform on which all 14,000 employees can all function as "One Perspecta." This involved all new applications for finance, HR, business development, communications, compliance, legal, security, and updating all the infrastructure in multiple data centers, sixty offices, and multiple cloud environments. These efforts have strategically positioned Perspecta to continue growing organically and via M&A."

CHAS SHAFFER
Partner & CIO, **Guidehouse**

BIO: Chas Shaffer is a Partner and the Chief Information Officer at Guidehouse, responsible for all aspects of information technology and data security of the firm, including IT strategy, cloud solutions, networking, end user devices and back office systems.

With a proven track record of delivery excellence with large and mid-cap clients, Federal and State agencies as well as small and medium businesses, Chas has more than 25 years of senior IT leadership experience in the Fortune 500 and professional services with extensive expertise in all aspects of information technology.

Prior to joining Guidehouse, Chas was the CIO for PwC Public Sector LLP, where he led the "cloud first" strategy and business transformation for the practice. He has also held positions as a CIO partner with Tatum, project executive and CIO roles at IBM and IT managing director CIO roles with PwC Management Consulting Services.

Chas resides in Virginia with his wife and 2 daughters. An avid formula car racer and national champion, he serves as the President and CEO of Team Shaffer Motorsports, Inc., a Formula 2000 and Formula Atlantic race business, and is also a FAA Licensed Pilot.

SUCCESS STORY: "A recent accomplishment and what I consider one of the greatest highlights of my career was working alongside our leadership team while managing the turmoil associated with the COVID-19 pandemic.

When the pandemic created a need for a remote workforce, I had the opportunity to leverage and expand Guidehouse's 100% cloud-based IT architecture which seamlessly supported the transition of a global workforce, maintaining consistent client support and expanding services to the workforce to evolve as the market changed.

Our cloud only strategy serves as a leading differentiator, enabling us to thrive and grow into the future."

NAJEEB UDDIN
SVP & CIO, **AARP**

BIO: Experienced business and technology leader with proven success record delivering large complex projects, managing clients, and transforming operations.

SUCCESS STORY: "In 2019, AARP's CEO challenged the organization to deliver upon its Consumer Commitment and launched a multi-year digital transformation effort. The IT organization co-led this effort with our digital, analytics, and customer experience leaders to iteratively deliver new capabilities and measurable results. When many adults were most vulnerable during COVID-19, hundreds of AARP staff provided new tools, processes, and governance to improve the experience for our 38 million members and deliver our social mission. Concurrently, IT organization shifted from a functionally-based organization to joint business product teams with DevSecOps responsibilities, formalized a rapid delivery mindset, and migrated to the cloud."

AARP®

MIKE USTER
SVP & CIO, **ManTech**

BIO: As CIO, Mr. Uster directs the enterprise's managed services, making ManTech a leader in custom tailored solutions that innovate, modernize and transform IT for employees and customers. End result: dramatic gains in systems that improve user experience, satisfaction and productivity.

Mr. Uster joined ManTech in 2005 as a vice president and quickly advanced to senior vice president in roles spanning the design of business management system solutions, contract and supply chain management, RFP analysis, finance, program controls, and contract negotiations and close-out. For his leadership in developing ManTech's Supplier Management System, CIO Magazine named Mr. Uster to its distinguished "Top 100 CIO" list in 2012.

In his 35 years as a government contractor, Mr. Uster has also worked at Northrop Grumman, Lockheed's "Skunk Works," the RAND Corporation, TRW, Metric Systems and Object Sciences Corporation on assignments throughout the United States and in Egypt, Oman and Turkey.

Mr. Uster is a graduate of Biola University with a Bachelor of Art in Modern European History.

SUCCESS STORY: "Since I joined ManTech 16 years ago, I've led key projects that have enabled the company to scale for large growth and lower overhead costs, including the modernization of business management systems, software-as-a-service migrations, infrastructure-as-a-service migrations and all digital transformation efforts.

I'm most proud of leading our inclusive "wall-to-wall" collaboration effort using Slack as a tool to promote collaboration and exchange of ideas. Building a collaboration network centered around Slack has expanded our problem-solving and industry-leading solutions that utilizes the diversity of over 10,000 active users while simultaneously eliminating any geographic or cultural barriers."

ManTech®
Securing the Future

LARGE CORPORATE FINALISTS
Over $500 million annual revenue

HANS KELLER
SVP & CIO, **Erickson Living**

BIO: Originally from Burlington Connecticut, Hans Keller joined Erickson Living in 2008 as the Deputy CTO. Hans assumed his current role as Chief Information Officer in 2018 and is responsible for creating, implementing and supporting the strategy for application delivery, infrastructure provisioning and optimization, performance management, service desks and data center operations in support of over 15,000 staff and 25,000 residents in 20 communities. Under his guidance and leadership, Erickson Living has been nationally recognized for 10 consecutive years by ComputerWorld as one of the Top 100 Places to work in IT.

Hans holds a Masters of Business Administration (Entrepreneurship) from Towson University, and has been a keynote speaker at Gartner's CIO Academy, Gartner's Annual CIO Summit and the Philadelphia CIO Summit. Prior to joining Erickson Living, Hans was the CTO at the National Aquarium in Baltimore, where he was recognized as one of ComputerWorld's Top 40 under 40, and proudly served our country in the United States Air Force.

Hans currently serves on the Board of the Mid Atlantic CIO Forum, where he has been a member since 2005. The CIO Forum just reached a milestone of awarding more than $500,000 in scholarships to students of business, economics, and the computer information sciences during the last 13 years.

SUCCESS STORY: "Erickson Senior Living has long had infection prevention controls so that in the event of a Flu or GI outbreak it could be quickly contained. With COVID-19 we had to rapidly scale this effort to enable visibility and response across 20 communities, 27,000 residents and 15,000 staff in 11 states. To achieve this, we developed an Infectious Disease Management System to capture information pertaining to Patients Under Investigation, perform contract tracing, and manage PPE. This system ensured the safety of our residents and staff throughout the pandemic and was modified to capture vaccination clinics throughout our enterprise."

Erickson LIVING — *Add more Living to your Life®*

DR. PRASANNA MENTA
CIO, **Sheppard Pratt**

BIO: Prasanna Menta is the Chief Information Officer of Sheppard Pratt. Since joining Sheppard Pratt in the height of pandemic in 2020, has led key initiatives focusing on digitization and technology transformation including implementing enterprise key initiatives for HRIS and Finance Supply Chain Management. Prasanna currently leads Sheppard Pratt Information Technology digital transformation and optimization initiatives to meet the organization goals.

Outside of Sheppard Pratt, Prasanna is also an Adjunct Professor currently teaching Graduate School for Data Analytics Program. Prasanna also volunteers in various organizations including Project Management Institute, mentors students by providing career guidance and college career options.

Prasanna holds a Doctorate in Management, MBA, MS (IT) and MS (Information Assurance). Prasanna is also a certified Chief Information Officer from Federal CIO Council and a certified PMP and Six Sigma (Green Belt) professional.

SUCCESS STORY: "As a CIO, I certainly lead by placing immense faith in my staff and support from executive leaders to tackle massive challenges but I also make sure that we push ourselves to innovate and think creatively. In all of my roles I have held so far, I have addressed many of the organization challenges by implementing first principles thinking and unique and innovative solutions resulting in enhanced patient, provider and staff experience. In certain situations, I have built innovative solutions (voice activated systems) which enhanced operational effectiveness, accuracy and streamlined processes that have massively reduced operational costs."

Sheppard Pratt

DR. SCOTT F. MIDKIFF
VP IT & CIO, **Virginia Tech**

BIO: Dr. Scott Midkiff has served as the Vice President for Information Technology and Chief Information Officer at Virginia Tech since October 2012. In this role, Dr. Midkiff is a member of the President's Cabinet and has responsibility for Virginia Tech's overall strategy and vision for information technology to support and advance the university's three-part mission of teaching and learning, research and discovery, and outreach and engagement. He leads the Division of Information Technology which provides: IT services and infrastructure for teaching and learning; advanced research computing services including high-performance computing, large-scale storage, visualization, and compliance-based compute and storage environments; network, telecommunications, and enterprise computing infrastructure and services; enterprise administrative systems; IT security; identity and access management; email and other collaborative tools; user support; procurement and licensing for software and IT services; and IT policies, standards, and guidelines. The Division of IT is also the home of the Virginia Cyber Range and the U.S. Cyber Range which provide environments and other resources for cybersecurity education for K-12 schools, community colleges, and universities. Dr. Midkiff is a member of the board of the Virginia Tech Corporate Research Center, the Virginia Tech Applied Research Corporation, and the Virginia Tech Innovation Corporation.

SUCCESS STORY: "The greatest single accomplishment of the Division of Information Technology at Virginia Tech, which I lead, was the "great pivot" of the pandemic — the move to fully remote teaching and mostly work-from-home for employees across the university including those in IT. This move was made from a solid foundation of technology, training programs, relationships, and workforce. This accomplishment was due to the hard work of many, not just during the pandemic, but well before the pandemic as we put the technologies, partnerships, and skills in place that allowed us to successfully make the pivot to remote learning and work-from-home."

VT VIRGINIA TECH™

MICHAEL MISTRETTA
VP & CIO, **Virginia Hospital Center**

BIO: With more than 30 years of progressive leadership in the healthcare industry, Michael represents the highest standards of CHIME and HIMSS recognized as a fellow by both organizations. He is a dynamic, innovative health IT professional who builds teams, creates relationships, and has earned a reputation for striking the right balance between business needs and IT requirements. Well-seasoned in both the tactical and strategic aspects of systems, program management and consensus-building among diverse groups with conflicting business objectives, he is a respected role model to peers and the industry. In 2014, Michael received the "EHR Game Changer" award from Health Data Management Magazine. For the last five years, he has been named one of the country's "100 Hospital and Health System CIOs to Know" by Becker's Hospital Review (2016-2020). Additionally, he has been a speaker at national conferences and provided input to legislation at both the state and national level shaping the use of technology in the healthcare industry.

As VP and CIO at Virginia Hospital Center, Michael serves as a key member of the senior executive team to develop and manage IT, telecommunications and biomedical engineering for 2,000 credentialed medical staff, 100 employed physicians and more than 3,500 users. Major IT systems at the Hospital include Epic, Lawson and Kronos.

SUCCESS STORY: "In March, as the COVID-19 pandemic was in its early stages in the Metro DC region, I was asked to stand up a COVID-19 drive-through collection site to support community testing efforts. Working in collaboration with Arlington County, a site was selected that had easy vehicle access and ready internet capability. This was the very first site in the region, so there were no 'blue prints' to work from. This project highlighted key aspects of a CIO — understanding and developing workflows that leverage technology in a fast, cost-effective manner for our community."

VIRGINIA HOSPITAL CENTER

LISA ROGER
CIO, **Dewberry**

BIO: Accomplished senior executive with demonstrated capabilities in leadership, negotiations, public speaking, employee management and development, collaboration, process improvement and communications. Strong entrepreneurial business developer experienced in building organizations and offerings in challenging environments. Proven leader with ability to influence and gain corporate sponsorship and buy-in from stakeholders within and external to the organization. Reputation for integration, re-structuring/re-organization, relationship and team building skills that transcends political and organizational challenges, with a focus on mission objectives.

SUCCESS STORY: "Evolving our IT organization into a leading influence within Dewberry and transforming how IT team members perceive themselves has been my greatest accomplishment. When I arrived, IT was underfunded, reactionary and considered the "No Police." I addressed organizational structure and created a team mentality. I focused on solutioning, partnering, and continuous improvement, and in the summer of 2020, we earned CMMI Level three. The team now feels pride and a true sense of value. They are sought-out and respected as critical contributors to the firm's mission. IT has gone from the doghouse to the boardroom!"

Dewberry®

CORPORATE FINALISTS

Up to $500 million annual revenue

VASILI IKONOMIDIS
CIO, **NCI Information Systems**

BIO: Vasili Ikonomidis serves as NCI's chief information officer. In this role, he is responsible for leading the Management Information Systems (MIS) functions across the enterprise, which includes both the corporate and AdvanceMed MIS teams.

Vasili brings nearly two decades of experience to his CIO role leading advanced information technology (IT) programs. He has overseen the management of customer contracts through all phases, from kick-off through completion, directly supporting as many as 16,000 customers. He is well regarded for transforming inefficient contracts into successful, highly responsive programs by employing best practices and leveraging innovative technologies.

Before joining NCI, Vasili held various IT management positions at several leading software and government contracting companies, including NetCentrics, Advanced Systems Development, Inc., and CACI. His career also includes having worked at Creative Information Technology, Inc., and Dynamics Research Corporation.

He holds a bachelor's degree in information systems from York College of Pennsylvania.

SUCCESS STORY: "Data Center move from an old, leased space in Baltimore to a CoLo data center in Ashburn. The move saved our company almost $150k per month. While the cost savings were significant the part of the move that I take most pride in is the way the teams came together to get the move done. There were multiple issues during the move, but the teams came together with the common goal to get all services operational in the new location, this included working long hours, quickly finding solutions to unanticipated problems, and communicating through the problem to the overall solution."

MIKE JIN
SVP, CIO & CISO, **CNSI**

BIO: Mike Jin serves as Chief Information Officer (CIO) and Chief Information Security Officer (CISO) for CNSI. Mike is an industry veteran with extensive experience in both implementing technology and security strategies while implementing appropriate standards, processes, and procedures that improve user experience and enhance overall enterprise security.

Prior to joining CNSI, Mike served as CIO at Siemens Government Technologies, Inc. (SGT), where he led a global team across multiple business units responsible for a comprehensive suite of IT products and services including cloud-based solutions, digital industries, smart infrastructure, and cybersecurity initiatives. He has extensive leadership experience and expertise in IT strategy, informatics, product development, infrastructure services, technology assessment, and program implementation.

Mike holds a number of industry certifications, is a member of AFCEA, and also participates in several local and national technology committees, including the Washington Executive Cyber Council that help to widen his perspectives on the latest methods for effectively applying the latest technologies and best practices to solve enterprise challenges.

Mike was named to the 2019 class of "Loudoun 40 under 40" and serves as a member of an advisory board that helps alleviate hunger among students and families in Loudoun County.

SUCCESS STORY: "The pandemic has thrown everyone off their norm, not just in the technology sector but also in a new role; executing a full remote work plan during the first week and pivoting the entire operational model was a challenging but exciting way to get things going.

Pivoting from a centralized operating model to a de-centralized model focused on enhancing the usability of all our systems and being able to pivot quickly, adapt without comprising the operational productivity, cybersecurity posture, and business needs of our customers and partners has been the most significant contribution that I have made to CNSI."

MARC LEVY
CIO, **Association of American Medical Colleges**

BIO: Marc Levy is an information technology expert with 35 years of experience holding senior leadership positions in global Fortune 500, consulting and non-profit organizations. Marc is recognized for his diverse technology and engineering background and skills managing all aspects of the IT lifecycle. Marc has repeated successes building high performing teams, partnering with business executives to define practical technology strategies, managing all phases of large IT programs, negotiating complex procurement contracts, seamlessly integrating onshore and offshore service providers with internal IT operations, and implementing and operating reliable and cost-effective systems and infrastructure that help an organization transform and achieve unparalleled success.

SUCCESS STORY: "The AAMC IT organization embarked on a major modernization of its core infrastructure, applications and digital channels that enable nearly 80% of AAMCs annual revenue. In just the past year 60% of the infrastructure has been migrated to the cloud and the first of our custom applications have been re-written onto a cloud-native, micro-services and unified common data platform. Our major websites and eCommerce store have been re-designed and transitioned from proprietary platforms to the cloud. IT is pursuing excellence in agile development and DevSecOps automation as we transform our critical systems to a cloud-first, digital ecosystem."

AJAY SRAVANAPUDI
SVP Engineering & Architecture, **Comscore**

BIO: Ajay is a strategic technology visionary with 15 years of experience in conceptualizing solutions to complex business challenges. He is a seasoned entrepreneur who has raised venture capital, assembled technology and operations teams from startups to large global teams. He is an effective change agent skilled at transforming underperforming teams into world class technology organizations focused on quality, velocity, scale, and reliability. In the past decade and more, he has demonstrated his ability as a seasoned leader who engenders loyalty, repeat followers, and inspires teams to punch well above their weight class.

He has a B.Tech from IIT Madras, and M.S. from Penn State University.

SUCCESS STORY: "I am leading the transformation of numerous aging on-premise technology stacks from siloed systems, to an integrated scalable cloud native platform. We have increased the reliability of our systems, freed up data assets for faster innovation by our data scientists, and introduced numerous fun programs to upskill talent and pay down technical debt. My team formulated and persuaded product and operational teams to adopt a more agile roadmap process. With my leadership team, I am driving technology and culture change that will enable Comscore to deliver our results with scale, reliability, and velocity."

JOHN SUESS
Vice President & CIO, **University of Maryland Baltimore County**

BIO: The Vice President of Information Technology is the university's Chief Information Officer (CIO). The Vice President provides university leadership for information technology at UMBC and serves on the executive leadership team of the university. The Vice President is responsible for providing information technology services in support of teaching and scholarship, research computing, and administrative support. Reporting directly to the President, the Vice President is responsible for strategic planning and implementation, coordination, budget, personnel, and policy related to information technology at UMBC.

SUCCESS STORY: "This pandemic period, March 2020 to the present, is the period I am most proud of because of what my team accomplished. On March 12, 2020, UMBC went fully remote. Our CFO, Lynne Schaefer stated," whenever a challenge arose, IT was at the table helping to craft a solution." Our President, Freeman Hrabowski stated, "what makes IT special is how they model their CIO through their service, empathy, and technical competence when working with anyone." Using a quote from Jim Collins, "Don't take care of your career. Take care of your people. They will take care of your career.""

PUBLIC SECTOR FINALISTS

Government organizations

JASON GRAY
CIO, **U.S. Department of Education**

BIO: Jason Gray was selected in May 2016 to serve as the U. S. Department of Education's chief information officer (CIO). In this position he oversees an information technology (IT) portfolio of $844 million in programs. As the CIO, Gray serves as a principal advisor to the under secretary, deputy secretary, and secretary with respect to the astute use of IT to exceed the expectations of the Department's customers. He serves as the day-to-day lead for coordinating and managing the various functions within Office of the Chief Information Officer, coordinates with and provides advice to the Department's senior leadership regarding IT, information management, information assurance, and website activities management and operations.

Prior to his selection as CIO, Gray served as the associate chief information officer for the Department of Transportation (DOT), where he provided executive leadership on IT policy and oversight for information governance, compliance, and departmental policy, as well as managed DOT's $3.5 billion IT portfolio.

Gray has held several leadership roles in the information technology and healthcare administration fields. He has more than 20 years of experience in the planning, development, delivery, and monitoring of technical solutions that address the needs of his customers in support of their missions.

SUCCESS STORY: "My work as co-chair for the Federal CIO Council Workforce Committee, where I led the first ever government-wide Cybersecurity Reskilling Academy, which graduated 25 employees from across 17 government agencies who were non-IT professionals thru a rigorous IT cybersecurity training program, where graduates were able to obtain two internationally recognized IT certifications, as well as gain a wealth of cybersecurity experience and exposure. In each case, individuals came into certain roles, gained experience and exposure across IT functions/disciplines, and were able to successfully transition through promotional opportunities. These are examples of establishing a culture of professional development and encouraging growth."

ROB MANCINI
CIO, **Prince William County Government**

BIO: In Prince William County, the second-largest county in the Commonwealth of Virginia (in both population and wealth), CIO Rob Mancini led a total IT transformation. Prince William County owns and operates a technology architecture that represents a rare example of government IT that is designed and built to run like private industry.

Mancini's work history includes several years in the early startup years of America Online, leadership roles in other dotcom era startups, CTO of Washington, D.C., IT Director for a multinational software firm, Network Engineering Director of North America at BAE Systems, CIO for a private multi-billion dollar pharmaceutical firm and a career totaling 35 years in the technology sector. As CTO in the nation's capital for 4 years, Mancini won several prestigious national awards, laid foundations for long term IT excellence in DC, and enjoyed innovating on digital inclusion to expand broadband services in low-income neighborhoods. Under Mancini's IT leadership, Prince William County has emerged as a model of municipal IT innovation, excellence, and strategic leadership.

SUCCESS STORY: "Providing the County and my own department an opportunity to recognize that DoIT has re-invented itself as an engine of innovation, business value, and business partnership through sharp and progressive IT. DoIT can now help the County Government serve the community better.

It takes smart, tireless, strategic leadership and operational excellence to enable other departments to understand that our IT department drives strategic change in the right ways.

Considering where we were in 2017, it required an overhaul of an IT department that had been considered more impediment than innovator. Today we are thoughtful partners and creators of business value."

ROBERT OSMOND
Chief of Technology and Business Strategy, **Virginia Department of Transportation**

BIO: Robert (Bob) Osmond is the Chief of Technology and Business Strategy and executive sponsor of the business enablement Communities of Practice (COPs) for the Virginia Department of Transportation (VDOT). Bob joined the Commonwealth and VDOT in 2015 as the Information Technology Division Administrator. In 2019, Bob was promoted to Chief and accepted leadership for business integration services, strategic innovation, and information technology. Prior to joining the Commonwealth, Bob was a Partner for IBM Global Business Services where he led organizations responsible for application development, organizational change management, and human capital management. Bob has lectured on business management consulting at the George Washington School of Business, served as President for the Maryland Chapter of the American Society of Training and Development, and his work on business-enabled information technology has been featured and published by Gartner. Bob is a co-founder and Executive Director of the Quantum Career Consulting organization that helps the Citizens of Virginia find new opportunities. Bob volunteers as an Emergency Management Technician (EMT) for the Forest View Rescue Squad and is certified by the National Registry of EMTs. Bob obtained his BS and MS Degrees in Industrial and Systems Engineering from Virginia Tech.
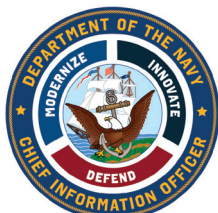
SUCCESS STORY: "As VDOT's CTO, I have worked with some of the smartest and most committed public servants in Government. My greatest success has been to modernize the core IT processes (Agile, ITIL, EA), infrastructure (servers and applications), and business relationships to create an IT organization best known for their ability to deliver, execute, and innovate. Most recently, we have formed and launched business-led communities of practice (COPs) for RPA, business intelligence, low code, and data science. We have embraced the business technologists in the lines of business to successfully team across organizational boundaries and position VDOT for greater future success."

AARON WEIS
CIO, **US Department of the Navy**

BIO: Aaron Weis came to the Department of Defense in 2018, where he was the Senior Advisor to the DoD CIO. Aaron was subsequently named Special Assistant to the Secretary of the Navy for Information Management and Department of the Navy Chief Information Officer effective September 29, 2019. He is the Principal Staff Assistant to the Secretary of the Navy for information management, digital, data and cyber strategy. In this role, he is also responsible for the DON $10 billion budget proposal for Information Technology (IT) and National Security System (NSS) expenditures and investments, and certifying whether it adequately addresses concerns from enterprise efficiency and cybersecurity perspectives. The DON CIO leads a community of more than 60,000 cyber and IT professionals across the Navy and Marine Corps.

SUCCESS STORY: "During the COVID pandemic, we dramatically expanded the IT infrastructure, accommodating >200,000 teleworkers daily (up from 12,000 pre-COVID) in months. Following the workplace changes caused by the pandemic, we created a pervasive Digital Workplace program that will deploy cloud-based productivity (Office 365) to >600,000 sailors, marines and civilians. We are doing this in a fraction of the time it would have normally taken. In order to create this massive change, we created relationships and partnerships with internal and external organizations, ultimately resulting in a global effort backed by the highest levels of leadership within the Department of the Navy."

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